Management and motivation in Ugandan primary schools *Evidence from a field experiment* 

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# Context

Substantial enrollment gains following Universal Primary Education. While resources have begun to catch up, problems remain:

- Teacher absenteeism is rife in Ugandan primary schools.
  - Chaudhury and coauthors estimate a 27% absenteeism rate for Uganda (2006)

Sanctioning of teachers by District Education Offices is rare.

- Substantial political barriers to scaling up of pay-for-performance in government schools.
- School Management Committees (SMCs) function poorly
  - No correlation in Uganda between SMC activity levels and absenteeism in Chaudhury et al.
  - ► We find that head teachers are absent (according to minutes) 40% of the time from SMC meetings.

# Strengthening local accountability

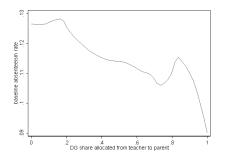
Record of interventions to improve service delivery through discretionary processes is mixed.

- Bjorkman and Svensson (2009) report striking results of a 'community scorecard' in Ugandan health clinics; and
- in Kenya, giving SMCs discretionary authority over contract teachers has been effective (Duflo, Dupas & Kremer 2009)

But

- SMCs (de Laat, Kremer & Vermeersch 2008) and head teachers (Kremer and Chen 2001) fail to effectively incentivize teachers with discretionary prizes.
- Laboratory experiments in 100 Ugandan schools suggests head teachers are particularly conflicted (Barr & Zeitlin 2011);
- Lack of interest and collective action problems cited as constraints in India (Banerjee et al. 2004; Banerjee et al. 2008.

### Intrinsic motivation matters Evidence from a Dictator Game in Ugandan schools



Source: Barr and Zeitlin (2010)

Accountability as a double-edged sword:

- Concerns of crowding out (Bénabou and Tirole 2006; Frey and Oberholzer-Gee 1997)
- Identification with mission/sense of ownership may improve mission match (Akerlof & Kranton 2005, Besley & Ghatak 2005)

# This project

- We test the hypothesis that the *participatory* component of community-based management is key to success.
- We have conducted a RCT in 100 rural Ugandan primary schools, testing two types of community-based monitoring interventions:
  - a standardized approach, in which SMCs were trained in monitoring, using 'best practice' tools; and
  - a participatory approach, in which SMCs set their own priorities and designed their own monitoring instruments.
- Coupled this work with laboratory experiments conducted in the field to measure motivation

# 2. Experimental design

## Experimental treatments

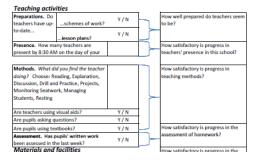
In a sample of 100 schools, 30 each were allocated to either:

#### 1. Standard design

including measures of teacher and parent activities; physical inputs; school finances; health and welfare; or

2. Participatory design in which parents, teachers, and management designed own objectives and indicators.

#### Standard design—a partial snapshot:



# Process and implementation

#### Process

- A 3-day training was conducted by the Ministry's Centre Coordinating Tutors (CCTs), resident in the counties where they worked, with support by SNV and World Vision;
- Each term, 12 members of the SMC (representing parents, teachers, foundation body, head teacher, and pupils) visited school and completed a scorecard measuring progress.
- A 'consensus-building' meeting was held to agree on a single scorecard and on steps forward, with results reported to PTA and District.

#### Timeline

- Baseline study in July 2008;
- Intervention launched in third term of 2009;
- ► Follow-up study November 2010.

## Data

#### Baseline

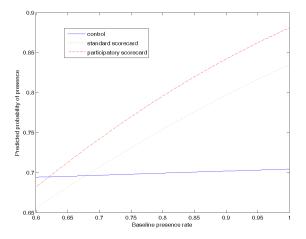
- Tests of pupils in P3 and P6 administered by Uganda National Examinations Bureau;
- Survey measures of school characteristics and individual char's (for representative subset of teachers, parents, and SMC);
- Laboratory experiments in schools, with individuals in roles defined by relationship to school.

Follow-up

- Re-test of pupils from P3 baseline cohort (P6 graduated), plus renewed cross-section;
- Unannounced visits to measure teacher and pupil presence and activities;
- Survey measures of school and individual outcomes.

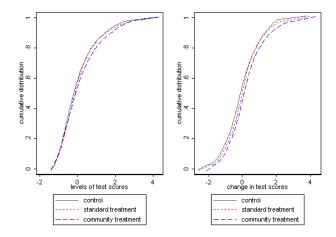
## 3. Results

### Treatment effects by baseline presence rate



Estimated impact on average is 14 percentage points. Note: Mean baseline presence rate is 0.87 (administrative measure).

## Did interventions affect pupil learning? Pooled test scores, balanced panel sample



 Participatory approach has estimated impact of 0.19 standard deviations on test scores of P3 cohort from baseline.

# Discussion

- Evidence for participatory approach suggests that building ownership is important to success of a delegated/discretionary community-based mechanism;
  - Teacher presence is one mechanism for observed effects. 'Crowding in'?
  - Preliminary evidence from a post-intervention lab experiment suggests relative effects on social capital matter (Barr, Serneels, Zeitlin).
- Implementation through government CCTs, and partnership with Ministry and District officials: cost, ownership.
  - Intervention costs per school approx. GBP 320.
  - If we assume benefits accrue to 90 pupils in P3, cost 3.60 per 0.1sd of test scores (NB: attrition, affects on other years).
  - Compare with, e.g., 2.40/0.1sd for Duflo and Hanna 'cameras' experiment; 2.35/0.1sd for Kremer's scholarships.

# 4. Ongoing work

# Second wave of interventions *Motivation*

- Currently much government interest in incentivizing teachers attend school, particularly in remote schools.
- Around the time of Universal Primary Education, government focus was on building staff houses to encourage teacher attendance.
- Disappointment with this approach has led to search for alternatives
  - Hardship pay is discussed, but appropriate schools are difficult to define in practice.

# Second wave of interventions Design

To address these issues we are rolling out a new wave of interventions in our 120 schools:

- 1. Continuing the participatory approach that appears to have had impacts
- 2. Teacher incentives based on *change* in pupil test scores in their school as a whole.
  - Continue partnership with Uganda National Examinations Bureau, who conducted all testing for first phase.
  - Cross-school contest design
- 3. Performance bonuses (contest) based on SMC reports.
  - Exploring use of mobile phones to communicate monitoring outcomes to District.



### Supplementary materials

### Treatment allocation

- Treatment allocations were stratified by subcounty to improve power; analysis will make use of this (Bruhn & McKenziez 2008).
- Randomization appears to have successfully balanced key baseline characteristics across treatment and control.

	Т0	T1	T2		
Variable	Control	Standard	Participatory	T1-T0	T2 - T0
Absence rate (admin)	0.117	0.131	0.138	0.013	0.021
	(0.159)	(0.162)	(0.138)	(0.024)	(0.019)
Pupil test scores: numeracy	0.001	0.043	-0.059	0.053	-0.060
	(0.999)	(1.012)	(0.987)	(0.192)	(0.186)
Pupil test scores: literacy	0.068	-0.026	-0.065	-0.094	-0.133
	(1.075)	(0.980)	(0.906)	(0.169)	(0.166)

Note: Means and standard deviations shown by treatment arm. Differences and cluster-robust standard errors in columns (4) and (5).

### Effects on teacher presence

	(1)	(2)	(3)
spotpresent			
standard treatment	0.253	0.265	0.267
	(0.16)	(0.17)	(0.17)
participatory treatment	0.387**	0.412**	0.431**
	(0.18)	(0.18)	(0.18)
presence rate at baseline		0.873*	0.0739
		(0.45)	(0.65)
standard $ imes$ baseline presence rate			1.355
			(0.93)
participatory $ imes$ baseline presence rate			1.691*
			(1.01)
Observations	564	540	540
MFX: standard treatment	0.087	0.090	0.089
	(0.054)	(0.057)	(0.056)
MFX: participatory treatment	0.133**	0.139**	.144**
	(0.058)	(0.059)	(0.058)

Notes: Probit coefficients reported. Dependent variable =1 if teacher is present for unannounced visit. Robust standard errors, clustered at school level. Baseline presence demeaned prior to interaction. Strata indicator variables included in all specifications.

# Did interventions affect pupil learning?

i obled test scores, parler sample						
	(1)	(2)	(3)	(4)		
	Pooled	Controls	Pupil FE	Pupil-exam FE		
standard treatment, wave 2	0.108	0.144	0.0774	0.0787		
	(0.10)	(0.12)	(0.10)	(0.10)		
participatory treatment, wave 2	0.195*	0.229**	0.189*	0.191*		
	(0.10)	(0.11)	(0.10)	(0.10)		
participatory treatment	-0.0985	-0.143				
	(0.11)	(0.15)				
standard treatment	-0.0237	-0.0639				
	(0.10)	(0.13)				
wave	0.397***	0.513	-0.245	0.278		
	(0.12)	(0.44)	(0.18)	(0.19)		
numeracy	0.0664*	0.0897**	0.0664*			
	(0.04)	(0.04)	(0.03)			
Observations	5141	4249	5141	5141		

Pooled test scores, panel sample

Dependent variable is standardized test z-score. Math and literacy tests results pooled. Standard errors clustered at school level for all estimates. All specifications include strata-year controls. Controls for age and gender in specification (2).

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